IPN Community of Practice (CoP) | Treatment November 13, 2020 10:00 a.m. to 11:00 a.m.

AGENDA

1. Introduction/Roll Call/ZOOM Interface

Eric Preuss, IDPH

- Expectations for participation
 - New SFY 2021 IPNCoP Grant Meeting Schedule
 - https://www.idph.iowa.gov/substance-abuse/Integrated-Provider-Network/Meetings
 - Attend when possible, not required
 - Use of webcam
 - Actively participate
 - Future Topic Suggestions send to ipn@idph.iowa.gov

2. IPN Announcements

Eric Preuss, IDPH

- Substance Abuse and Problem Gambling Outcomes and Evaluation (SAPGOE)
 - Simulated calls quick update
 - See Appendix A
- Your Life Iowa Updates
 - o Referral Notification Process Update
 - YourLifeIowa.support



- Statewide Wait List I-SMART
 - How is it going?
 - Suggestions from Feedback received:
 - Include Waitlist ID on referral packet to assist with follow-up to help match received referral packets to Program Waitlist.
 - Referring agency add "disclose and obtain" to release of information
- CDR Gambling Addiction Report
 - New Gambling Addiction CDR Admission Table report in your agency
 CDR Reports Agency
 - Shows all patients that answered "Other Addiction" field with "Gambling Addiction"

3. CoP Treatment Discussion Topics

ALL

- Workforce Development & COVID -19
 - What has worked? Success stories?
 - Changes in the treatment rhythm?
 - Iowa Rise Successes?
 - o Patient preparedness
 - Community Awareness of changes in service delivery fluid situation? What are we sharing with the community?

- Contingency plans for services? How are programs ensuring consistency.
- Employee Self-care in a ZOOM world
 - What has been found to be successful?

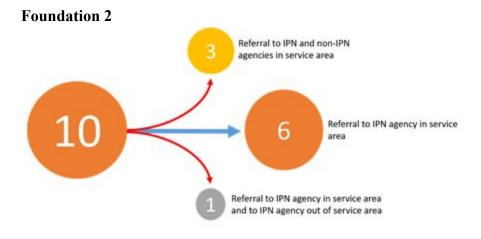
4. Questions/Closing

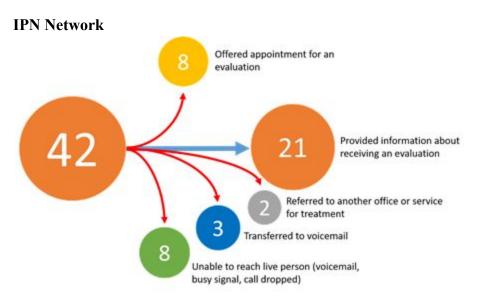
ALL

Next meeting: February 12, 2021 at 10:00 a.m. to 11:30 a.m.

APPENDIX A

Simulated Calls - First Month Check-in





- All IPN providers received at least 1 call.
- Half of callers (n=21) who reached their assigned agency were provided information about how to receive an evaluation.
- First come, first served evaluations by either walk-in (n = 11) or calling the clinic as soon as they open (n = 4).
- Needed to first complete paperwork online or via email before scheduling an evaluation (n = 4).
- 8 were offered an appointment.
 - Appointments offered within 1 to 13 days.
- 200 total calls to be made in two phases (October-February). UNI-CSBR will continue to update IDPH and whether any results warrant suspension of calls to allow for QI activities.